



Delgado Community College

Department of Institutional Research

Graduate Intent and Satisfaction – Spring 2019

Posted on: May 1, 2019

Purpose:

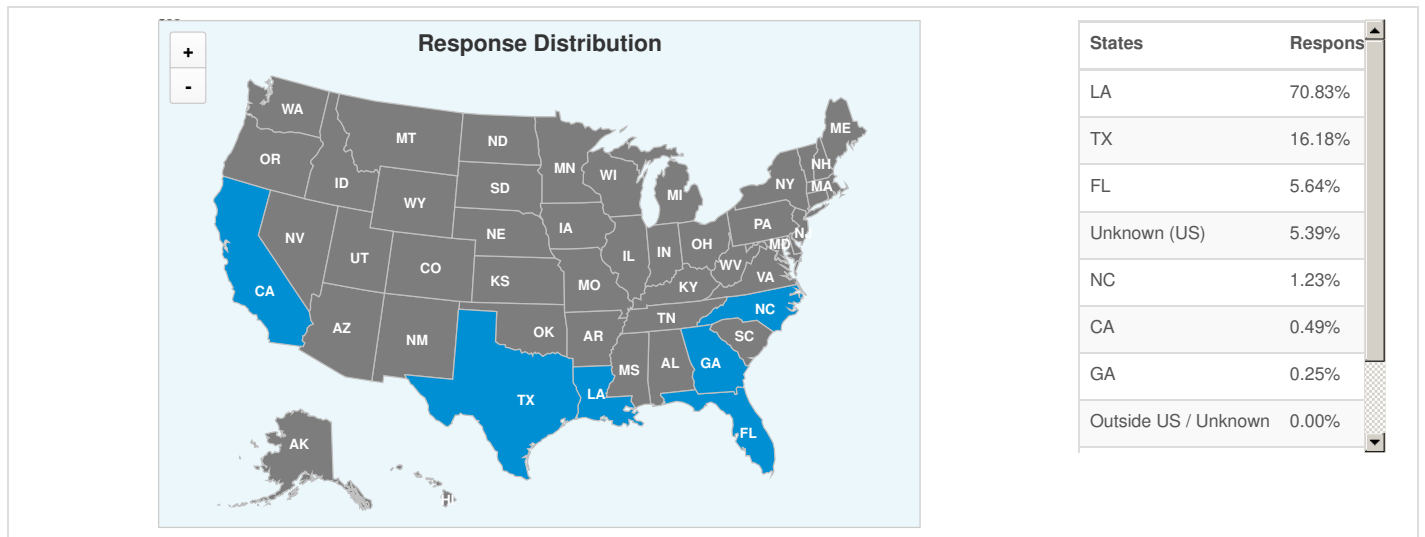
1. To gauge the satisfaction of graduate prospects with their experience at Delgado Community College.
2. To investigate the projected path DCC graduates take in terms of continuing education and/or career prospects in their field of study.

Content:

- MOST OF THE AGGREGATE DATA received and summarized from the Graduate Intent and Satisfaction Survey.
- The following data were collected but not included in the report for student privacy:
 - Up-to-Date Student Contact Information, Self-Reported, Required
 - Current Employment Information, Self-Reported, Optional
- APPENDED AT THE END of the aggregate data are:
 - Text Responses, cleaned of empty fields for:
 - Question about Work-Study Department
 - Comments/Suggestions about Delgado Community College
 - Comments/Suggestions about survey Proper
 - Manually Aggregated data for Self-Reported Number of Semesters at Delgado Community College, located under questions of Financial Aid

The survey was sent out, collected, and mainly analyzed using the survey QuestionPro. The survey was active April 2 to April 19, 2019. Out of the 711 target audience, 427 started the survey and a total of 408 surveys were completed. This provides a successful response rate of 57.4% and a completion rate of 95.6%. Most questions were optional or not applicable to all students. As such, each question may not have a full count of 408 responses.

Graduate Intent and Satisfaction Spring 2019



Gender:

Answer	Count	Percent	20%	40%	60%	80%	100%
Male	83	20.39%	<div style="width: 20.39%;"></div>				
Female	324	79.61%	<div style="width: 79.61%;"></div>				
Total	407	100 %					

Ethnicity:

Answer	Count	Percent	20%	40%	60%	80%	100%
Hispanic	27	7.18%	<div style="width: 7.18%;"></div>				
Non-Hispanic	349	92.82%	<div style="width: 92.82%;"></div>				
Total	376	100 %					

Race:

Answer	Count	Percent	20%	40%	60%	80%	100%
Asian	14	3.48%	<div style="width: 3.48%;"></div>				
Native American/Alaskan Native	4	1%	<div style="width: 1%;"></div>				
African American	192	47.76%	<div style="width: 47.76%;"></div>				
Hispanic	14	3.48%	<div style="width: 3.48%;"></div>				
Caucasian/White	158	39.3%	<div style="width: 39.3%;"></div>				
Other/Prefer Not to Disclose	20	4.98%	<div style="width: 4.98%;"></div>				
Total	402	100 %					

Your Primary Campus/Site:

Answer	Count	Percent	20%	40%	60%	80%	100%
City Park Campus	202	49.51%	<div style="width: 49.51%;"></div>				
Jefferson Site	41	10.05%	<div style="width: 10.05%;"></div>				
West Bank Campus	42	10.29%	<div style="width: 10.29%;"></div>				
Sidney Collier Site	43	10.54%	<div style="width: 10.54%;"></div>				
Charity School of Nursing	66	16.18%	<div style="width: 16.18%;"></div>				
Online Only/Distance Learning	14	3.43%	<div style="width: 3.43%;"></div>				

Total	408	100 %
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Division:

Answer	Count	Percent	20%	40%	60%	80%	100%
Allied Health	75	18.66%					
Arts & Humanities	94	23.38%					
Business & Technology	84	20.9%					
Communication	10	2.49%					
Nursing	83	20.65%					
Math & Science	14	3.48%					
Technical	42	10.45%					
Total	402	100 %					

DEGREE:

Answer	Count	Percent	20%	40%	60%	80%	100%
Accounting	11	11.34%					
American Sign Language Interpreting	13	13.4%					
Architectural/Design Construction Technology	4	4.12%					
Business Administration	15	15.46%					
Business and Management concentration in General Business	8	8.25%					
Business and Management concentration in Human Resources Management/Leadership	5	5.15%					
Business and Management concentration in Entrepreneurship/Small Business Management	9	9.28%					
Business and Management concentration in Marketing	1	1.03%					
Business and Management concentration in Music Business	1	1.03%					
Business and Management concentration in Retail Management	1	1.03%					
Care and Development of Young Children	14	14.43%					
Civil and Construction Applied Engineering Technology concentration in Civil Construction	3	3.09%					
Computer Aided Design and Drafting	2	2.06%					
Computer Information Technology concentration in Programmer/Analyst	2	2.06%					
Computer Information Technology concentration in Web Design	2	2.06%					
Computer Information Technology concentration in Information Security/Assurance	6	6.19%					
Total	97	100 %					

CERTIFICATE:

Answer	Count	Percent	20%	40%	60%	80%	100%
(Air Conditioning) Certified HVAC Technician	2	2.94%					
Accounting Technology: Account Clerk	7	10.29%					

Carpentry	2	2.94%	■
Computer Aided Design and Drafting	3	4.41%	■
Computer Network Technician	4	5.88%	■
Culinary Management	2	2.94%	■
Electrician: Commercial	4	5.88%	■
Electrician: Residential	7	10.29%	■
Emergency Medical Technician-Paramedic	1	1.47%	■
Entrepreneurship	3	4.41%	■
Fire Science Technology	1	1.47%	■
Funeral Service	3	4.41%	■
General Studies	27	39.71%	■
Industrial Maintenance Technology	1	1.47%	■
Logistics Technology	1	1.47%	■
Total	68	100 %	

TECHNICAL DIPLOMA:							
Answer	Count	Percent	20%	40%	60%	80%	100%
(Air Conditioning) Master HVAC/R Technician	8	12.7%	■				
Cosmetology	7	11.11%	■				
Nursing – Practical Nursing	28	44.44%	■	■	■		
Other	20	31.75%	■	■	■	■	
Total	63	100 %					

GRAD-FEST: Level of Satisfaction with Educational Services								
Question	Count	Score	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	Not Applicable
The content of my coursework was relevant and useful.	401	4.34	■	■	■	■	■	
I feel my program prepared me to work in my field.	391	4.3	■	■	■	■	■	
I had access to technology needed to complete my classes.	397	4.37	■	■	■	■	■	
Courses matched my scheduling needs.	390	4.3	■	■	■	■	■	
My instructors at Delgado were of high quality.	392	4.31	■	■	■	■	■	
I am satisfied with my overall Delgado experience.	389	4.25	■	■	■	■	■	
Average		4.31						

GRAD-FEST: Level of Satisfaction with Student Services								
Question	Count	Score	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	Not Applicable/Did Not Use
Financial Aid Office	400	3.96	■	■	■	■	■	
Academic Advising	398	4.06	■	■	■	■	■	
Admissions Office	397	4.1	■	■	■	■	■	
Registrar's Office	398	4.14	■	■	■	■	■	
Answer Center	396	4.02	■	■	■	■	■	
Disability Services	397	3.98	■	■	■	■	■	

Veteran's Services	396	4.03	
Trio Student Support Services Program	396	3.96	
Single Stop USA	395	3.99	
Career Services	393	3.98	
Tutoring Services	396	4.04	
Student Organizations/Extracurricular Activities	396	4.1	
Student Government	393	4.01	
Average		4.03	

GRAD-FEST: Level of Satisfaction with Collegewide Amenities

Question	Count	Score	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	Not Applicable/Did Not Use
Food Services	395	3.67						
Delgado Website	395	4.17						
LOLA	398	4.24						
Delgado E-mail	398	4.06						
Canvas	396	4.3						
Security	396	4.13						
Parking	396	3.7						
Grounds Maintenance (Pond, Lawn, etc.)	394	4.06						
Building Maintenance (A/C, Classroom, Restroom, etc)	393	3.72						
Library	395	4.14						
Student Open Computer Labs	393	4.16						
Average		4.03						

GRAD-FEST: Level of Satisfaction with Campus-Specific Amenities (City Park)

Question	Count	Score	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	Not Applicable/Did Not Use
Student Life Center	196	4.14						
Delgado Book Store	196	4.09						
Gym/Fitness Center	197	4.03						
Timothy K. Baker Theater	197	4.14						
Joey Georgusis Center for Children	195	4.01						
The Irma Thomas Center for W.I.S.E. Women	197	4.13						
Reading Lab	197	4.15						
Writing Center	196	4.25						
American Sign Language Skills Lab	198	4.18						
ESL Listening/Speaking Classroom	196	4.02						
Mathematics Learning Center	196	4.11						
Hibernia Enrichment Center	195	4.09						
Science Resource Center	197	4.15						
Average		4.11						

GRAD-FEST: Level of Satisfaction with Campus-Specific Amenities (West Bank)									
Question	Count	Score	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	Not Applicable/ Did Not Use	
Student Life Center	42	4.29							
The Irma Thomas Center for W.I.S.E. Women	42	4.23							
Learning Resources Center	42	4.35							
Math Tutoring Center	42	4.43							
English Learning Resources Center	42	4.5							
Science Resource Center	42	4.28							
Accounting & Economics Tutoring Lab	42	4.26							
Marketing & Retail Management Lab	42	4.15							
Average		4.31							

GRAD-FEST: Level of Satisfaction with Campus-Specific Amenities (Charity)									
Question	Count	Score	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	Not Applicable/ Did Not Use	
Nursing Skills Laboratories	62	4.18							
Dr. J. Terence Kelly Human Patient Simulator Lab	61	4.19							
Average		4.18							

GRAD-FEST: Level of Satisfaction with Site-Specific Amenities (Sidney Collier)									
Question	Count	Score	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	Not Applicable/ Did Not Use	
Tutoring Center	41	3.93							
Pearson Vue Testing Center	40	4.03							
Average		3.98							

During your time at Delgado Community College, did you use any/all of the following means of financial aid?								
Question	Count	Score	Yes	No				
TOPS	373	1.84						
Pell Grant	396	1.3						
Delgado Scholarships	371	1.91						
Student Loans	398	1.26						
Other Educational Loans	369	1.95						
Work-Study Program	369	1.93						
Average		1.69						

On a scale from 1 to 5, 1 being lowest and 5 being highest, how would you rate your experience working in your department of hire for the work-study program?								
Answer	Count	Percent	20%	40%	60%	80%	100%	
2	1	7.69%						
4	2	15.38%						
5 - Highest	10	76.92%						

Total	13	100 %
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Are you currently employed?

Answer	Count	Percent	20%	40%	60%	80%	100%
Yes, Part-Time	128	31.37%					
Yes, Full-Time	151	37.01%					
No	129	31.62%					
Total	408	100 %					

Is your current job related to your field of study?

Answer	Count	Percent	20%	40%	60%	80%	100%
Yes	125	44.8%					
No	154	55.2%					
Total	279	100 %					

Do you plan to continue working in your field of study?

Answer	Count	Percent	20%	40%	60%	80%	100%
Yes	124	99.2%					
No	1	0.8%					
Total	125	100 %					

Why aren't you seeking employment in your current field of study?

Answer	Count	Percent	20%	40%	60%	80%	100%
I'm concentrating on school	79	53.74%					
There aren't enough jobs in my field	4	2.72%					
The salary isn't adequate	7	4.76%					
I'd prefer to work in another field	9	6.12%					
I lack a necessary certification	15	10.2%					
I lack necessary skills	5	3.4%					
Other	28	19.05%					
Total	147	100 %					

Are you planning to continue your education?

Answer	Count	Percent	20%	40%	60%	80%	100%
Yes	319	78.19%					
No	89	21.81%					
Total	408	100 %					

Where are you planning to continue your education?

Answer	Count	Percent	20%	40%	60%	80%	100%
Delgado	110	25.76%					
Loyola	8	1.87%					
Tulane	10	2.34%					
Dillard	10	2.34%					
Nicholls	7	1.64%					

UNO	56	13.11%	
Holy Cross	10	2.34%	
Southeastern	10	2.34%	
ULL	28	6.56%	
LSU	38	8.9%	
SUNO	29	6.79%	
Xavier	2	0.47%	
Undecided	73	17.1%	
Other	36	8.43%	
Total	427	100 %	

Degree Goal:

Answer	Count	Percent	20%	40%	60%	80%	100%
Associate	73	20.05%					
BA	110	30.22%					
BS	105	28.85%					
MA	17	4.67%					
MS	27	7.42%					
MBA	12	3.3%					
M.Ed.	4	1.1%					
Ed.D.	2	0.55%					
JD	1	0.27%					
PhD	13	3.57%					
Total	364	100 %					

When do you anticipate starting your continuing education?

Answer	Count	Percent	20%	40%	60%	80%	100%
Summer 2019	39	12.79%					
Fall 2019	129	42.3%					
Spring 2020	48	15.74%					
Summer 2020	4	1.31%					
Fall 2020	42	13.77%					
Spring 2021	4	1.31%					
Fall 2021	17	5.57%					
Spring 2022	7	2.3%					
Other	15	4.92%					
Total	305	100 %					